



NEC Security Services (SMC) Limited is committed to ensuring that any use of force in its operations is lawful, necessary, proportionate, and accountable. The organization recognizes that the use of force carries significant legal and human rights implications and shall therefore ensure that it is applied only under strictly controlled circumstances.

Protection of life, safety, and human dignity shall take precedence over all other considerations. All operations shall be planned and conducted in a manner that minimizes the risk of death, injury, or harm.

NEC Security Services (SMC) Limited ensures that:

- a) All use of force complies with applicable national laws, contractual obligations, and internationally recognized human rights principles. Every use of force must be justified at the time of occurrence and capable of subsequent justification upon review.
- b) Force shall only be used where necessary for self-defence, defence of others, or the protection of designated property within the scope of operations. Only the minimum force required to address the threat shall be applied, and force shall immediately cease once the threat is controlled.
- c) The level of force used shall always be proportionate to the threat encountered. Excessive or punitive use of force is strictly prohibited.
- d) Lethal force shall only be used in self-defence or defence of others against an imminent threat of death or serious bodily injury, and only where no other reasonable alternative exists.
- e) Firearms shall not be used solely for the protection of property. Intentional lethal force shall only be applied where it is strictly unavoidable to protect life.
- f) Personnel shall prioritize communication, de-escalation, and preventive measures in managing security situations.
- g) Where any person is injured during an incident, NEC Security Services (SMC) Limited shall ensure that appropriate medical assistance is provided without delay, regardless of the individual's status.

All use of force incidents shall be reported, documented, and subject to review. Personnel must justify their actions, and any misuse of force shall result in disciplinary and/or legal action.

Approved by:

Date: 31/07/2024

Dominic Twesigomwe *ndc, psc* (K) MIR

Brig Gen (Rtd)

General Manager

